



Date: _____

Interviewed by: _____

Referred By: _____

Note: We put a lot of weight on how this application is filled out in making our hiring decisions. Answer all of the questions, especially the last one - if your application is incomplete you will not be hired.

Applicant Info:

Name: _____

Address (including town): _____

Phone (+cell if you have one): _____

Email (only if you read it regularly): _____

School (& year of graduation): _____

Ideally, how many hours per week would you want to work? _____

If hired, by what date could you start working? _____

If hired, any date after which you wouldn't be able to work? _____

Please mark the times when you'd normally be available to work for each season of the year (check off all that apply):

| | <i>Spring</i> | <i>Summer</i> | <i>Fall</i> |
|--------------------|---------------|---------------|-------------|
| Weekday Afternoons | | | |
| Weekday Nights | | | |
| Weekend Afternoons | | | |
| Weekend Nights | | | |

Any other times or days during the week when you wouldn't be able to work? Please list: _____

Do you have any upcoming planned vacations? When, if so? _____

If under 18, are your parents aware that you're applying for this job? Yes ___ No ___

How will you get to work? _____

Do you have another job? _____

If so, what are your hours there? _____

If we don't have an opening for a regularly scheduled shift, would you be interested in coming in to train, and then being on our "on call" list? Yes ___ No ___

Any other information we should know that would affect your ability to work here? _____

Getting to know you is important to us in helping to create a fun, team-oriented crew. Please share some fun stuff about yourself:

Your current favorite song? _____

Your favorite ice cream flavor? _____

Do you prefer dogs or cats?

Your favorite cartoon character?

A famous person you admire? Why?

Our Requirements:

We expect our team members to be courteous, friendly, and engaging - every customer gets a smile and a welcome. We want our customers to feel great about their visit and our serving team is a huge part of making that happen. We expect you to treat everyone, especially your serving teammates, with professionalism and respect. We want you to have fun at work, but at the same time, we expect you to behave - we tolerate no horseplay and no harassment of any kind directed towards customers, other team members, or anyone else you come into contact with.

As much as we'd love to allow everyone the flexibility to work whenever is most convenient for them, the reality of our business is that most of our customer traffic occurs in the evenings and on the weekends, especially weekend nights. So those are the important times when we need you to be available to work so that our customers get the great service that they expect.

School responsibilities should come first, so we'll be as flexible as possible in scheduling shifts around your school or sports schedule. In return, we ask that you be flexible in understanding that if the weather is cold or rainy, your shift may be canceled.

A job requirement is that you be available to work **every weekend** during the summer (within reason: one or two missed weekends during the summer are understandable, provided you've let us know at least two weeks in advance.) **If you can't commit to this, please don't apply!** We've replaced team members in the past for not living up this commitment.

A strong work ethic is extremely important to our success. If you are scheduled to work it is expected that you will make every possible effort to meet that effort. Not showing up for an assigned shift will result in immediate loss of your job. In addition, complete honesty and trust is an absolute requirement, and any violation will lead to dismissal.

I've read and understand these requirements, and I promise that I can commit to them:

x _____

ONE FINAL QUESTION: Working in an ice cream shop looks like fun from the outside, but it's a lot of hard work. The customers can be demanding, it gets hot, there's a lot of pressure to fill orders quickly and correctly, you have to work when other kids are out having fun, and you have to be willing to pick up trash, clean utensils, bathrooms, floors, etc., and do it with a smile. Do you think you can handle it? Use the rest of this page to tell us why you think you will like it. (You don't have to write a long essay - just a few sentences to tell us why you feel you'll enjoy being part of our team - but we base a lot of our decision on how you answer this.)

If you don't write anything, we will not hire you though! Really!!

(Despite that warning, 6% of our 2011 applications had no answer here!)

Thanks for applying!